



Mpact

Running Transformative Program Management Offices

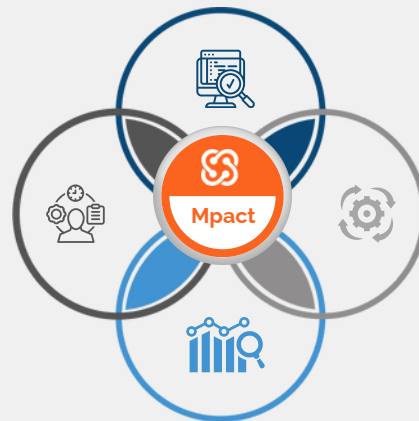
Federal programs juggle limited resources, external pressure, political agendas, and staffing challenges. Use Mpact to optimize your program's performance with processes, tools, and experienced people that give Feds more time to handle the big stuff. This is second nature for us. We will meet you where you are, listen to your team's challenges, understand your mission and goals, and then put your program in overdrive!

MANAGE THE DEMANDS ON YOUR PROGRAM

We bring experience & tools that help you understand your backlog, prioritize demand, and manage customer expectations.

MAKE DATA YOUR SECRET WEAPON

We measure program progress with data. We build dashboards that people understand and use because they track what matters to the mission.



USE WHAT YOU HAVE

We work across the program and within your agency to understand where you are, leverage tech already in place to stand up solutions fast, and build you a pathway to meet program goals.

EMBRACE YOUR STRUCTURE

We are masters at governance. We have proven governance processes and tools that accelerate decision making and improve communication.

Program-wide PMO Services

Program Administration



- Kick-Off/ Program Schedule
- Transition In/Out
- Program Risk Management
- QA/Quality Control
- Quarterly Program Reviews
- DASHBOARDKIT*

Demand Management

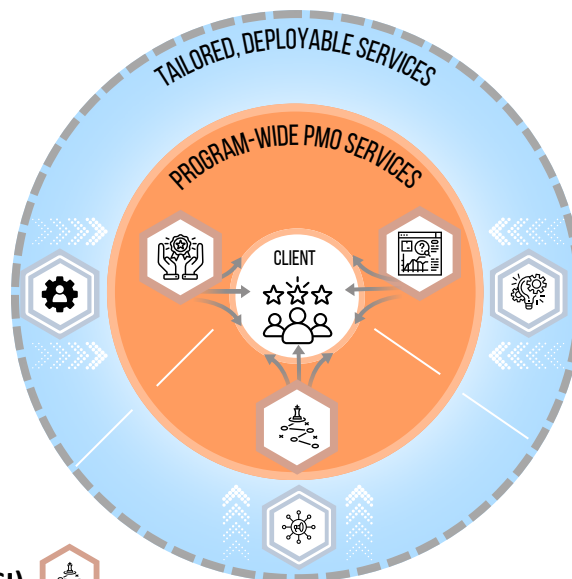


- Prioritize the "asks" to manage stakeholder expectations
- Build prioritization matrices
- Use agile approaches to build backlogs
- ONDEMAND*

Strategy, Standards, & Innovation (SSI)



- Cross cutting implementation of tools/technology
- Data Analysis & Evaluation
- Policy & Strategic Planning & PI Planning across units
- Business Process Re-engineering
- IT PM NAVIGATOR*
- GOVERNANCE GUIDE & PLANNER*
- STRATEGIC PLANNING*



Scalable Project Services

Operations & Admin Support



- Budget formulation & execution
- Financial management
- Executive services support
- Acquisitions
- Property management & sustainability

Communications Support



- Change management
- Employee Engagement
- Human resources
- Tech writer/designer
- Knowledge management support

Project Support



- Data integration & DBA support
- System modernization and optimization
- Agile DevSecOps

What Mpact can do for you.



Mpact drives integration of disparate and siloed programs through smart standardization. It won't happen overnight, but we prioritize standardizing the common tasks so programs have more time to focus on mission.



We respect the mission always. We maintain a "Do no do harm to the teams delivering the mission" mantra and engage with programs to understand the pain points and ways to help.



We have mastered the delivery of PMO support at USAID, CISA, and CBP. We create dedicated recruiting teams and pipelines of resources so our clients have fully staffed teams of people they can depend on. Our strong corporate culture results in high people retention.



Our deployed teams will work together to identify opportunities to streamline so your teams don't have to. We don't just deploy individuals - we keep them connected to the MetaPhase mothership and invest in their professional development.



We have a dedicated Delivery Excellence Vice President at MPC because we care deeply about quality and maintain a laser-focus on delivering the right products and services for our clients and learning from our wins and fails as we go.

METAPHASE HIGHLIGHTS



We bring the right people, with the appropriate skill level, at the right time.

Impactful Moments

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"When our team at USAID was unable to access a site that is vital for our work, MetaPhase stepped up and worked with us to ensure a positive resolution. Without their support to guide us through multiple bureaucratic processes, we could have experienced delays of additional months. We appreciated MetaPhases' professionalism and outstanding customer service." -USAID Customer

"He is a great collaborator who always seeks to understand what others mean or are trying to accomplish. He does so with extreme professionalism. We have had a lot of movement/actions working on requests in the IT Authorization Mailbox with various levels of difficulty. He always makes sure we get back to the requester with sound and actionable responses. He is very patient. I have seen his interaction with our clients, through emails, and he has been exemplary." - CIO Colleague

"MetaPhase is so knowledgeable about ServiceNow and has introduced me to new information and features of the system that has improved my work performance. [He] will never give up, and if he doesn't have the answer, he will find out. These qualities make my job easier and takes away stress." - USAID PMO Customer

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ABOUT METAPHASE CONSULTING

MetaPhase Consulting is an 8(a) certified IT and Management consulting firm located in the Washington, D.C. metro area. We operate at the intersection of business and IT -- creating, deploying, and supporting practical solutions that serve as a force multiplier for the government. MetaPhase provides proven, highly effective consultants to support the planning, development, implementation, and change management associated with Federal Programs.



CONTRACT VEHICLES

★ STARS III ★ FAA eFAST ★ GSA MAS (PSS and Schedule 70) ★ CIO-SP3 ★ OASIS SB Pool1 ★ USDA STRATUS BOA