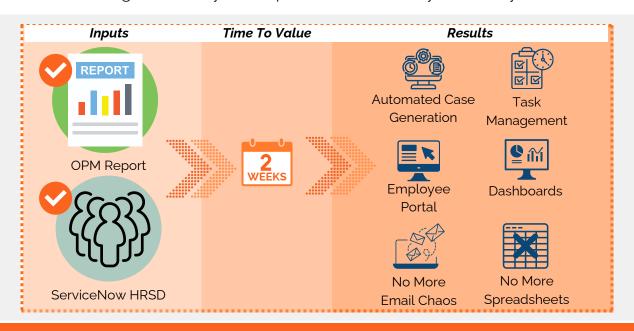








Government agencies need a **FAST**, **COMPLIANT**, and **SECURE** way to manage employee departures while ensuring mission continuity. Our Deferred Resignation Automator, built within ServiceNow HRSD, enables agencies to quickly track resignations, streamline knowledge transfer, manage security clearances, and enhance workforce planning. MetaPhase delivers a rapidly deployable solution that automates DR case creation, reducing administrative burden, ensuring policy compliance, and preventing operational disruptions. With our accelerated implementation, agencies can **IMMEDIATELY OPTIMIZE** offboarding, improve resource allocation, and retain institutional knowledge—driving efficiency and operational stability from day one.



Benefits

Automates DR Case Creation - Provides the ability to import OPM reports for automating case creation

Automated Eligibility Determination – Ensures all employees who accept deferred resignation are automatically identified.

Single Source of Truth - Employee data, cases, tasks, communication - Everything on the ServiceNow platform.

Reduces Manual Effort - Automates tracking and inclusion, eliminating the need for manual data entry

Enhanced Reporting & Transparency - Provides real-time metrics and dashboards for improved visibility.

Built-in Employee Communication – Facilitates direct engagement and updates between employees and HR teams.

Accelerated Case Management - Speeds up processing time by leveraging ServiceNow's case and workflow features.

Scalable & Repeatable - Can be easily adapted for other executive orders and agency-wide mandates.

Real-Time Status Updates – Dashboard provides up-to-date tracking of personnel throughout the process.

Enhanced Usability & Transparency – Provides Employee portal for tracking status and accessing/completing assigned tasks.

Automation with a Human Touch – Ensures compliance while maintaining personalized engagement throughout the process.



Contact Us

MetaPhase works at the intersection of business-to-IT partnerships—creating, deploying, and supporting practical solutions that serve as a force multiplier for government.

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